

Transport for NSW will investigate increasing the capacity and frequency of services for bus customers living north of Mona Vale following a decision not to proceed with a proposal to extend the B-Line route to Newport.

# What was proposed at Newport?

A proposal to provide B-Line services to Newport was announced last year to provide turn up and go bus services to customers north of Mona Vale.

After looking at a number of options to turn buses around, Transport for NSW presented a draft concept to construct a roundabout at the intersection of Neptune and Barrenjoey Roads in October 2017.

The proposal also included two B-Line bus stops at the existing northbound and southbound stops on Barrenjoey Road at Newport shops, and a southbound B-Line stop on Barrenjoey Road near Newport Beach at the existing bus stop.

### What you told us

Early community consultation was undertaken with customers, local residents and community groups. Key feedback we received included:

- support for more frequent and reliable bus services
- potential loss of amenity due to the increased frequency of buses in the town centre
- preference for increased number of local bus services rather than B-Line services
- possible traffic congestion on Barrenjoey Road and further north during construction and operation of the roundabout.

# New plan for bus services

The feedback received from the community and stakeholders, along with additional complexities identified during the site investigations undertaken earlier this year, has resulted in Transport for NSW reviewing how we can best service customers north of Mona Vale.

An outcome of this review is that B-Line services are no longer proposed to extend to Newport and the construction of a roundabout at the corner of Neptune and Barrenjoey Roads will not proceed.

We will continue to investigate opportunities to improve existing bus services north of Mona Vale to align with demand and customer travel patterns between the Northern Beaches, Lower North Shore and the Sydney CBD. Customers will be kept informed prior to any changes later this year.

Work will also continue along the corridor from Mona Vale to the Sydney CBD to manage traffic congestion, improve reliability of buses and support the new B-Line bus services.





# Northern Beaches B-Line Program

The Northern Beaches B-Line program includes:

- a brand new fleet of 38 double decker buses
- new commuter car parks with around 900 spaces
- ten modern B-Line bus stops with real time service information at Mona Vale, Warriewood, Narrabeen, Collaroy, Dee Why, Brookvale, Manly Vale, Spit Junction (Mosman), Neutral Bay and Wynyard
- roadwork to improve road functionality and manage traffic congestion
- integrated pedestrian and cycle links.

## **Accessing B-Line services**

Customers north of Mona Vale are able to use the new 199 service between Palm Beach and Manly to access turn up and go B-Line services at Mona Vale. Customers are also able to catch the L90, E88 and E89 to the city.

The Northern Beaches On Demand transport pilot service, Keoride, began in November 2017.

Keoride services allow customers to book a vehicle to pick them up from their home, designated pick up point or nearest bus stop and take them directly to the closest B-Line transport hub at Narrabeen, Warriewood or Mona Vale.

The Northern Beaches catchment area is split into two operational on demand zones:

Zone 1 - North Narrabeen to Mona Vale

Zone 2 - Mona Vale to Palm Beach

Currently services run during the following times:

- Monday to Friday, 6am-10pm
- Saturday, 7am-7pm
- Sunday, 7am–5pm

The take up of Keoride continues to grow, with over 3000 passenger trips delivered in June 2018.

You can book the service at **www.keoride.com.au**, by calling **1800 KEO RIDE (1800 536 7433)**, or by downloading the Keoride app on your smartphone.

Find out more at www.keoride.com.au

### **Program update**

A program of works is currently underway along the corridor from Mona Vale to the Sydney CBD to manage traffic congestion, improve reliability of buses and support the new B-Line bus services.

These include road works, new bus stops, new commuter parking facilities, footpath and landscaping upgrades, recreational facilities and improvements to pedestrian and cycling links.

Commuter car parks at Mona Vale, Brookvale and Narrabeen are now open. The second level of the Warriewood car park is expected to open in the coming weeks, with Manly Vale on schedule to be opened later this year.

Roadwork improvements are continuing on Military Road and at Dee Why, with full completion expected by the end of 2018.

The B-Line service has been successfully operating since November 2017, with data showing travel time savings for buses since the conversion of the T3 to AM peak bus lane and introduction of associated infrastructure.

Coupled with the full completion of existing roadwork improvements, we expect further travel time benefits for customers to be realised by early 2019.



#### **Next steps**

Transport for NSW will work closely with key stakeholders to investigate opportunities to improve existing bus services north of Mona Vale that align with demand and customer travel patterns. Customers will be kept informed prior to any changes later this year.



This document contains important information about public transport projects in your area. If you require the services of an interpreter, please contact the Translating and Interpreting Service on 131 450 and ask them to call Transport for NSW on (02) 9200 0200. The interpreter will then assist you with translation.

#### **Contact us**

For further information please visit the website at b-line.transport.nsw.gov.au, call 1800 048 751 or email projects@transport.nsw.gov.au

