



Newport Residents Association Inc.

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www.newport.org.au

16th September 2016

Mr Mark Ferguson, General Manager
Northern Beaches Council
PO Box 882
Mona Vale NSW 1660

Dear Mr Ferguson,

Re Safety & Noise concerns with truck deliveries to the Coles Newport Supermarket

It has been brought to our attention by members of our organisation some of whom also occupy residences above this supermarket at 377-381 Barrenjoey Road Newport of a number of non-compliance matters that affect public safety and the amenity and safety of the residential occupiers.

1. The management of deliveries in accordance with the Traffic Management Plan (TMP) prepared by Transport & Traffic Planning Associated dates 31st May 2004 we understand is not adhered to on most occasions and in particular;
 - i) The provision of a Traffic Controller to supervise each delivery, including passing traffic is rarely occurring,
 - ii) The Safety Barriers required to be in place prior to each delivery to prevent pedestrians from being hit are not consistently used,
 - iii) It is questionable whether the delivery driver is giving advanced notice to the supermarket as required given the idling time noted in Foamcrest Avenue at the delivery address and the appearance of more than one truck. Foamcrest Avenue is a narrow residential street so it is important that only one truck at a time is present in that street in accordance with the TMP,
 - iv) Delivery trucks must be no greater than 11 metres in length and we are informed that this rule is often breached.

2. With regard to noise control Item D10 of the council's Condition of Consent all recommendations of the Acoustic Report prepared by Sinclair Knight Merz dated 2 September 2003 and as amended by the Supplementary Noise Report prepared by Sinclair Knight Merz dated 4 July 2005 were to be adopted into the operation of the supermarket. We are informed that the following creates compliance with these rules questionable;
 - i) More than one truck idling in the street together with its refrigeration system creating excessive noise,
 - ii) Trucks arriving before a Traffic Controller is in place means the idling and refrigeration noises are extended unnecessarily.

- iii) The unsupervised manoeuvring of trucks into and out of the loading docks which often requires numerous attempts by the truck driver to do so results in both excessive noise and passing traffic mayhem.

It has been noted that there have been many collisions between unsupervised trucks and the delivery dock building and a residential balcony over the years of operation with a resultant vibration of the building noted by tenants which is understandably of alarm to them. We would encourage management to ensure that a Traffic Controller is always in attendance to supervise the trucks when they back into and depart from the loading dock. Even more important is the Traffic Controller ensuring the safety barriers are always in place to protect pedestrian safety.

We would appreciate Council contacting the Management of the Newport Coles supermarket, bringing these concerns to their attention and requesting that they adhere to the conditions laid out in both the TMP and acoustics reports as required under the council's 'Conditions of Consent'.

The Newport Residents Association were always a supporter of a medium sized supermarket being built in Newport in accordance with the "Newport Master Plan" and we are grateful that Coles elected to put such a supermarket in Newport, We would hope that the Management of Coles attends to the aforementioned concerns for the continued benefit of the Newport community.

Yours sincerely,

Gavin Butler
President

Copy: Manager Coles Newport