



Newport Residents Association Inc.

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31st January 2017

Mr Lance Burrows
General Manager
'The Newport' Hotel,
Kalinya St.
Newport NSW 2106.

Dear Lance,

Further to our meeting with yourself and Deirdre the following has been brought to our attention by one of our members following a visit to the hotel.

From: [Alison Harvey](#)
Sent: Thursday, January 19, 2017 8:51 PM
To: ['William Thomson'](#)
Subject: FW: Billowing smoke at The Newport

Hi Bill,

Just for the records and for what it's worth:

Some friends and I braved The Newport for some lunch today for the first time. We were impressed with the architectural design which I further studied and the plants were quite amazing. We put in an order of food after trying to orientate ourselves. We chose a table down the bottom with nice views of the water. We sat to wait for our food. Then not long after at approximately 1pm we were blasted with a strong plume of thick, yellow smoke.

The smoke got thicker and smellier and more diffuse very quickly, it filled the entire area, and we began to think the place was on fire. We were coughing and spluttering, grabbed our things and exited the area. Both Sarah and Michelle were affected by this assault to our senses and commented on how awful it was. We all stank of smoke. As we had ordered and paid for our food we had to move right up to the top area and sit and eat our meal, the smoke was less offensive up there due to the light NE wind.

Personally I cannot comprehend why a) they are allowed to do this and b) why patrons just seem to put up with it.

It completely ruined what could have been a nice lunch and a pleasant afternoon outing and none of us will be returning anytime soon. I took some photos which I will send on to you. I imagine if you were there with your hand held measuring device, or we were in possession of a Flow device, the readings would have been very high.

Cheers,

Ali.

We assume the smoke was from the Pizza ovens which you advised where there to stay however you were only using material to burn which would not create such an event.

Maybe this event was just an error on someone's part as we have not had any other recent comments to us so we pass this on to you in the cooperative spirit that you and Deirdre showed to us in November.

We are attaching the photo's taken via the e-mail that this letter is being delivered to you.

Yours sincerely

Gavin Butler
President

Cc Ms Deirdre Ryan
Group Operations Manager